

UhUb the Whole-workforce Training & Engagement Solution

At UhUb we love what we do, but we understand that it's what the customer thinks, feels, and is happy to say that really matters when talking about how well we are doing. So, rather than share our own opinion of ourselves, or lots of technical data, we want to share the experience of UhUb clients, why they chose it, and the changes it has made within their teams, business and client experience. Here we ask Mara Facility Services about their UhUb experience and encouraged them (as always) to share warts and all.

Here's what the Mara team had to say.

Why mobile learning, and in particular UhUb?

We decided to make the change to mobile learning to allow us to continuously train and re-educate our staff in a more cost effective way. Having investigated all the options, we chose to go with UhUb, as we felt as a developing company our partnership with them could be beneficial to both parties. The vast experience of the team at UhUb within the Cleaning and Facilities industry was also pivotal in our decision making, as they best understand our needs having been in similar situations themselves.

How important is whole workforce learning to you, your staff, business, and clients?

Due to our company offering both supplies and services, it is highly important that all our staff are trained to the same high level of understanding as to what we as a company deliver to our clients. This professional knowledge helps build our reliable image and UhUb is now a part of that.



What do your clients like the most about how you use UhUb & how have they reacted?

The feedback we have received from our clients has been very positive with them being impressed at our continuous training and evaluating of operatives via UhUb. They see this as not just another box ticking exercise to gain clients, as most training is often viewed, but as a real way to make our staff feel more connected and encourage them to progress and develop themselves whilst still being monitored.

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How was UhUb to work with?

We have been very impressed with the communication from the staff at UhUb, who have been proactive in helping to meet our needs as a company, with matters such as offering a range of different languages to help our staff understand content in their first language.

Is there a specific benefit to how you train staff?

With the use of the App making training remote we no longer have the difficulties of coordinating our training days for our team of over 80 staff, many of whom work night shifts and may not feel included if they cannot attend.

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Would you recommend UhUb?

We would have no hesitation in recommending UhUb. They are very knowledgeable in their field and are continually developing and evolving their platform in exciting ways, offering us great new programmes and tools to best meet our requirements.

So there you go, you heard it from Mara themselves what the impact of UhUb has been on their businesses, staff, and clients. Mara achieved Higher Engaged Status (80% of staff trained) in just 7 weeks! What would your UhUb story be?

Why not get in touch? In 20 minutes, we could change the way you think about Training & Engagement forever!

www.UhUb.co.com